



DAKSHIN HARYANA BIJLI VITRAN NIGAM LIMITED
Registered Office: Vidyut Sadan Vidyut Nagar, Hisar-125005

CIN:- U99999 HR 1999 SGC034165, Chief Engineer/Commercial,

Address: C Block, Vidyut Sadan, Vidyut Nagar, Hisar-125005

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To

All SEs/OPs,
Under DHBVN

Memo. No. *CH-167/SE/SO-1066*

Dated: *24/02/2023*

Subject: Simplification of Procedure—Rooftop Solar Program Phase-II (MNRE)

Reference:

1. MNRE Office Memorandum titled "Simplification of Procedure—Rooftop Solar Program Phase-II", dated June 10, 2022
2. SE/SO, DHBVN, Hisar office Memo No. Ch-190/SE/SO-1066 dated 21.12.2022 vide which simplified procedure w.r.t Rooftop Solar Program Phase-II (MNRE) was notified.
3. MNRE D.O. letter 318/6/2022-GCRT dated 14.02.2023 vide which it is clarified that the PBG of Rs. 2,50,000/- (Rupees Two Lakh Fifty Thousand Only) will be applicable for the entire area of the DISCOM.

The Ministry of Renewable and New Energy has notified simplified procedure for increasing solar energy through rooftop solar (MNRE Office Memorandum titled "Simplification of Procedure-Rooftop Solar Program Phase-II", dated June 10, 2022 -**Annexure-I**).

National Portal, www.solarrooftop.gov.in has also been launched by the MNRE for processing RTS applications and releasing subsidies into residential consumers' (beneficiaries') bank accounts following plant installation and inspection.

In view of the guidelines issued by MNRE under the simplification procedure for registration of vendors, Agenda Item No. 302.03 was put up before the WTDs of Nigam & the same was considered & approved by the WTDs of Nigam in their meeting held on 01.12.2022. Accordingly, Simplification of Procedure—Rooftop Solar Program Phase-II (MNRE) was earlier notified vide memo No. Ch-190/SE/SO-1066 dated 21.12.2022.

Subsequent to the above notification, further communication has been received from MNRE vide D.O. letter 318/6/2022-GCRT dated 14.02.2023 and the same was put up before the management of Nigam.

After having considered the same, further concurrence in this regard has been accorded by the management and accordingly the following revised procedure is being notified, in supersession to the earlier notification issued in the matter, for its adherence and meticulous compliance in letter & spirit:-

1. The vendors willing to empanel/register have to submit an application at Circle level along with a declaration, (as per **Annexure-II**) in the DISCOM.
2. The vendors have to deposit a PBG of Rs. 2,50,000/- (Rs Two Lakh Fifty Thousand only) valid for at least five years in the format enclosed as **Annexure-III**.


3. The registration of vendors will be initially for one year from the date of empanelment and can be renewed thereafter on a yearly basis based on their performance.
4. The vendors who are empanelled through EOI No. 2/CE/C/2022 & have submitted their PBG with the validity of 5 years will be considered automatically empanelled for the simplified procedure. The list of such eligible vendors is enclosed as **Annexure-IV**.
5. The subsidy available under the simplified procedure will be the same for beneficiaries all over the country. The notification issued by MNRE w.r.t the CFA/Subsidy available for applications registering till 31.12.2023 in the National Portal is enclosed as **Annexure-V**.
6. Under the National Portal, MNRE has clarified (**Annexure-VI**, FAQs) that the project cost would be mutually decided between the vendors and consumers and DISCOM has no role in terms of rate discovery and finalization of project cost.
7. Vendors should not be 'Black Listed / suspended /barred' by any Utility / any State / Central Govt., Department / PSUs, nor should have any pending 'Litigation' proceedings. An affidavit to this effect by the authorized signatory, on NJSP of minimum denomination of Rs. 100, duly attested & registered by the NOTARY shall be required to be submitted by the vendors along with the application.
8. SE/Ops at circle offices shall be the Nodal for the empanelment of the vendors under Simplified Procedure for RTS. Vendor shall have the choice to submit the application (along with the required documentation) to any Circle Office as per his / her convenience addressing the same to Nodal in-charge. Circle Office will review the applications in accordance with the instant notification issued in this regard by DHBVN titled "Simplification of Procedure—Rooftop Solar Program Ph-II and shall further notify the empanelment of the vendor(s). Thereafter, the PBG of Rs. 2,50,000/- (Rupees Two Lakh Fifty Thousand Only) shall be submitted by such vendor(s) to the notifying Circle office and accordingly empanelled vendor/(s) shall be allowed to work in the entire area of DHBVN.
9. On receipt of the valid PBG, the Circle Office will immediately notify the same to the SE/SO, DHBVN, Hisar (Nodal office for RTS) and S.E./I.T., DHBVN, Hisar for updating the name of the vendor(s) on the National Portal/e-solar portal.

The validity of the above scheme is upto 31.03.2026 or until further notification from MNRE. However, the CFA/subsidy applicable for projects installed through the National Portal would be subject to annual revision (calendar year).

SEs/Operations are requested to ensure wide publicity of the "Simplification of Procedure-Rooftop Solar Program".

Any reference to the provisions of the subject cited matter and conditions of procurement, as notified by MNRE & Nigam from time to time, shall be construed as reference to the instant notification.

DA: Annexure I- VI


 o/c **Superintending Engineer/SO**
For Chief Engineer/Commercial
DHBVN, Hisar

CC to:

1. SPS to MD, DHBVN, Hisar for kind information of worth MD please.
2. PS to Director/OPs, DHBVN for kind information of Director please.
3. Chief Engineer /OPs, DHBVN, Hisar & Delhi.
4. SE/IT, DHBVN, Hisar for information of the matter & action necessary wherever required.
5. SE/SO, DHBVN, Hisar for information & further necessary action.
6. ALL XENs/ OPs, Divn. under DHBVN.
7. ALL SDOs/ OPs, S/Divn. under DHBVN.
8. MNRE, Gol Atal Akshay Urja Bhawan, CGO Complex, Lodhi Road, New Delhi

F. No. 318/6/2022-GCRT
Government of India
Ministry of New and Renewable Energy

Block No. 14, C.G.O Complex,
Lodhi Road, New Delhi-110003
Dated 10 June 2022

Office Memorandum


Subject: Simplification of Procedure - Rooftop Solar Programme Ph-II.

This is in continuation of this Ministry's OM of even no. dated 02.02.2022, vide which simplification of procedure for installation of residential grid connected rooftop solar plants was conveyed.

2. In this regard, a National Portal, www.solarrooftop.gov.in, is being designed and will be launched soon. The process for installation of rooftop solar plants, starting from registering the applications to release of subsidy in residential consumers' (beneficiaries') bank account after installation and inspection of plant, can be tracked online at the national portal.
3. In order to protect the interests of beneficiaries and ensure that the vendors installing the rooftop solar plants have the requisite expertise, follow minimum specifications and standards specified by the Ministry and maintain the plant for at least five years from the date of installation, it has been decided that such vendors have to register/empanel themselves with the beneficiaries' Distribution Utility (DISCOM).
4. The vendors currently empanelled with the beneficiaries' DISCOM through tendering process under RTS Programme Ph-II will be considered as empanelled vendors for this purpose. Other vendors willing to register/empanel themselves in the Programme under simplified procedure may get themselves registered with the consumers' DISCOM by submitting an application along with declaration (as per Annexure) and depositing a PBG of Rs. 2,50,000/- (Rupees Two Lakh Fifty Thousand only) valid for at least five years. The vendors can submit the application at the Division/Circle level and the name of the vendor will be included in the list of registered/empanelled vendors within a period of one month from the date of submission of the application. Registration/empanelment of vendors will be valid initially for one year from the date of empanelment and can be renewed thereafter on yearly basis. The DISCOM will notify the registered/empanelled vendors on its website for information of residential consumers and update the same every month.
5. The registered/empanelled vendor selected by the beneficiaries will conduct the physical survey to assess the RTS capacity and guide the beneficiary on the RTS capacity that can be installed in the beneficiary's premises considering technical and financial parameters. The vendor shall also provide assistance to the beneficiary in getting necessary approvals, installing the net-meter and facilitating inspection by the DISCOM.
6. In case of any misleading information is provided by any vendor or conditions mentioned in the declaration are not met, the DISCOM will take action against the registered/empanelled vendor including blacklisting and forfeiture of PBG.

7. The subsidy available under the simplified procedure will be the same for beneficiaries all over the country. The rates of subsidy will be notified for each calendar year and will be applicable for all beneficiaries who have registered their application on the national portal during the calendar year.

8. This issues with the approval of competent authority.


(J.K Jethani)
Sr. Director/ Scientist 'F'

To

1. ACS/ Principal Secretary (Renewable Energy/Energy/Power), all States/UTs
2. Secretary, all SERCs/JERCs
3. CMD/MD/CEO, all DISCOMs
4. Electricity Departments of Arunachal Pradesh/Nagaland/Mizoram/Sikkim/UTs
5. NIC, MNRE – for uploading on MNRE website and National Portal for Solar Rooftop.

Annexure

Format of Declaration from vendor

1. Name of the Firm _____
2. Legal status of the Firm (Ltd/Pvt/Proprietary/Partnership/LLP) _____
3. GSTIN number of the Firm _____
4. PAN number of the Firm _____
5. Provident Fund number of the Firm (if applicable) _____
6. The Firm has sufficient (at least three) technical manpower trained in the skills required to execute the work of installation of rooftop solar plants.
7. The Firm fulfils all statutory requirements, for example those relating to electrical safety, to install rooftop solar plants.
8. The Firm will install rooftop solar plants fulfilling minimum technical standards and specifications issued by the MNRE.
9. The Firm will provide comprehensive maintenance of the rooftop solar plant installed by the Firm for at least 5 years.
10. The Firm will provide all necessary information related to installation of rooftop solar plants and Do's and Don'ts to the beneficiary.
11. The Firm will also provide name, contact number and e-mail of the person where the beneficiary can register a complaint related to rooftop solar plants installed by the Firm. This details will also be made available to the State authorities and MNRE.
12. In case of any discrepancy in terms of quality and services provided by the Firm, the concerned distribution company/Electricity Department can blacklist the Firm and encash the performance bank guarantee, apart from taking other legal actions.
13. The signatory of this declaration is authorised by the Firm and the Firm will abide by all the conditions mentioned above. In case of any misinformation or concealment of facts, appropriate legal action may be taken against the Firm by the affected parties.
14. Along with this declaration, the Firm is submitting a performance bank guarantee of Rs. 2.5 lakh valid for five years.
15. The Firm is willing to work in urban/rural areas of _____, _____, (name of districts).

Authorised Signatory

Name: _____

Designation: _____

Name of the Firm: _____

DRAFT FORMAT FOR PERFORMANCE BANK GUARANTEE (PBG) ANNEXURE-III

(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)

Ref:
Bank Guarantee No:

Date:
xx.xx.2022

To,

Insert the name and complete Address of the State Implementing Agency

In consideration of the **Insert name and address of the Bidder** (hereinafter referred to as 'Bidder') submitting the response to Request for Proposal (RFP) inter alia for selection of the Project in response to the RFP No. **Insert the NIT No of Tender** dated **Insert the Date of Issuance of RFP** issued by the **Insert the name of Implementing Agency** (hereinafter referred to as _____) and considering such response to the RFP (if applicable) of **Insert the name of the Bidder** as per the terms and conditions of the RFP and amendments, the **Insert name & address of Bank** hereby agrees unequivocally, irrevocably and unconditionally to pay to **Insert the name of Implementing Agency** at **Insert the complete Address of Implementing Agency** forthwith on demand in writing from **Insert the name of Implementing Agency** or any Officer authorized by it in this behalf, any amount upto and not exceeding Rs. 2,50,000/- (Rs. Two Lakh Fifty Thousand only), on behalf of M/s. **Insert name of the Bidder**.

This guarantee shall be valid and binding on this Bank up Five (05) Years from date of issuance of the BG and shall not be terminable by notice or any change in the constitution of the Bank or the term of contract or by any other reasons whatsoever and our liability hereunder shall not be impaired or discharged by any extension of time or variations or alternations made, given, or agreed with or without our knowledge or consent, by or between parties to the respective agreement.

Our liability under this Guarantee is restricted to Rs. 2,50,000/- (Rs. Two Lakh Fifty Thousand only).

Our Guarantee shall remain in force until **Insert the Exact Date, completing on 5 Years counting from Date of signing of BG** and **Insert the name of Implementing Agency** shall be entitled to invoke this Guarantee till **Insert the Exact Date, completing on 5 Years counting from Date of signing of BG**.

The Guarantor Bank hereby agrees and acknowledges that the **Insert the name of Implementing Agency** shall have a right to invoke this BANK GUARANTEE in part or in full, as it may deem fit.

The Guarantor Bank hereby expressly agrees that it shall not require any proof in addition to the written demand by **Insert the name of Implementing Agency**, made in any format, raised at the above-mentioned address of the Guarantor Bank, in order to make the said payment to **Insert the name of Implementing Agency**.

The Guarantor Bank shall make payment hereunder on first demand without restriction or

conditions and notwithstanding any objection by [Insert name of the Empanelled Bidder] and/or any other person. The Guarantor Bank shall not require [Insert the name of Implementing Agency] to justify the invocation of this BANK GUARANTEE, nor shall the Guarantor Bank have any recourse against [Insert the name of Implementing Agency] in respect of any payment made hereunder.

This BANK GUARANTEE shall be interpreted in accordance with the laws of India and the courts at [Insert the name of City/State] shall have exclusive jurisdiction. The Guarantor Bank represents that this BANK GUARANTEE has been established in such form and with such content that it is fully enforceable in accordance with its terms as against the Guarantor Bank in the manner provided herein.

This BANK GUARANTEE shall not be affected in any manner by reason of merger, amalgamation, restructuring or any other change in the constitution of the Guarantor Bank.

This BANK GUARANTEE shall be a primary obligation of the Guarantor Bank and accordingly [Insert the name of Implementing Agency] shall not be obliged before enforcing this BANK GUARANTEE to take any action in any court or arbitral proceedings against the Bidder, to make any claim against or any demand on the Bidder or to give any notice to the Bidder or to enforce any security held by [Insert the name of Implementing Agency] or to exercise, levy or enforce any distress, diligence or other process against the Bidder.

Notwithstanding anything contained hereinabove, our liability under this Guarantee is restricted to Rs. 2,50,000/- (Rs. Two Lakh Fifty Thousand only) and it shall remain in force until [Insert the Exact Date, completing on 5 Years counting from Date of signing of BG] with an additional claim period of thirty (30) days thereafter. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only if [Insert the name of Implementing Agency] serves upon us a written claim or demand.

Signature _____

Name _____

For

[Insert Name of the Bank]
Banker's Stamp and Full Address.

Dated this ___ day of ___, 20__

(Bank Contact Details & E Mail ID is to be provide)

Witness:

1. Signature Name and Address	2. Signature Name and Address
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Note: The DISCOMs can modify this format as per their requirements.

Annexure-IV

Sr. No.	Name of Firm	Bank Name	PBG No.	PBG Amount	PBG Issue date / Expiry Date	Remarks
1.	M/s Goldy Inverter and Stablizer	Union Bank of India, Tohana	250111IGL0000122	200000/-	14.12.2022/ 13.03.2028	
2.	M/s Ramji Dass Om Parkash	Union Bank of India, Tohana	250111IGL0000222	500000/-	15.12.2022/ 14.03.2028	
3.	M/s Lohia Sales	HDFC Bank, Rewari	250GT02223430001	500000/-	09.12.2022/ 05.03.2028	
4.	M/s Suntrik Solutions	HDFC Bank, Sirsa	E33GT02223420001	700000/-	08.12.2022/ 31.03.2029	
5.	M/s Vats Solar Pvt. Ltd.	SBI, Bhiwani	5076622BG0000005	700000/-	09.12.2022/ 31.03.2028	
6.	M/s Universal Solar	HDFC Bank, Gurugram	191GT02223460002	500000/-	12.12.2022/ 14.03.2028	
7.	M/s Maven Solar Private Limited	ICICI Bank, Rohtak	0168NDDG00011023	500000/-	13.12.2022/ 12.03.2028	
8.	M/s TSE Renewables Pvt. Ltd.	HDFC Bank, Hisar	E33GT02223500002	500000/-	16.12.2022/ 14.03.2028	
9.	M/s Divvy Solar Power and Solutions Pvt. Ltd.	HDFC Bank, Hisar	E33GT02223500003	1000000/-	16.12.2022/ 13.03.2029	
10.	M/s Aggarwal Traders	Punjab National Bank, Bhiwani	005301LG000522	1000000/-	09.12.2022/ 08.03.2028	
11.	M/s Sach Collection Point	Yes Bank, Gurgaon	240BG01230050001	750000/-	05.01.2023/ 04.01.2029	BG received on dated 11.01.2023, Firm Deposited Rs. 12390/- (10500 Late payment & 1890/- GST) fees through B.A.-16 with Sr. No. 144 Deposited at S/Dvn. Kadipur (copy attached)
12.	M/s Fidus Energy Pvt. Ltd.	Indusland Bank Udyog Vihar, Gurgaon	OGT0540230075341	750000/-	06.01.2023/ 05.01.2029	BG received on dated 11.01.2023, Firm Deposited Rs. 12390/- (10500 Late payment & 1890/- GST) Late payment fees through B.A.-16 with Sr. No. 145 Deposited at S/Dvn. Kadipur (copy attached)
13.	M/s JK Solar Private limited	ICICI, Sector 10A, Gurgaon	0358NDDG00031723	750000/-	30.12.2022/ 30.12.2028	BG received on dated 11.01.2023, Firm Deposited Rs. 12390/- (10500 Late payment & 1890/- GST) Late payment fees through B.A.-16 with Sr. No. 142 Deposited at S/Dvn. Kadipur (copy attached)

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Sr. No.	Name of Firm	Bank Name	PBG No.	PBG Amount	PBG Issue date / Expiry Date	Remarks
14.	M/s J.M. Power Technologies Private Limited	Axis Bank Limited	06090100000248	1000000/-	27.12.2022/ 01.03.2028	BG received on dated 28.12.2022, Firm Deposited Rs. 7000/- Late payment fees through B.A.-16 with Sr. No. 06/75 & GST 1260/- vide BA-16 Sr. No.31/75 Deposited at AO/EAD (copy attached)
15.	M/s Pomera & Co Ltd.	Union Bank, Karnal	450901GL0000123	1000000/-	19.01.2023/ 13.03.2028	BG received on dated 20.01.2023, Firm Deposited Rs. 20000/- Late payment & GST 3600/- on dated 20.01.2023 through NEFT from Union Bank Account No. 450901010033741 (Transaction ID S57705099 & Instr. ID 33046191 in DHBVN Account No. 65106009239 (copy attached)
16.	M/s Divine Energies Solutions, Hisar	Sarv Haryana Gramin Bank, Hisar	81581LG000123	500000/-	13.01.2023/ 30.03.2029	BG received on dated 13.01.2023, Firm Deposited Rs. 7000/- Late payment fees through B.A.-16 with Sr. No. 24/75 & Deposited at AO/EAD (copy attached) GST 1260/- is yet to recovered

F. No. 318/331/2017-GCRT
Government of India
Ministry of New and Renewable Energy

Atal Akshay Urja Bhawan,
C.G.O Complex,
Lodhi Road, New Delhi-110003
Dated 27th January 2023

Office Memorandum

Subject: Admissibility of CFA for residential sector rooftop solar projects installed under Rooftop Solar Programme Phase-II

Ministry is implementing Rooftop Solar Programme Phase-II inter-alia providing Central Financial Assistance (CFA) for installation of Rooftop Solar (RTS) in the residential sector. The Programme is being implemented by DISCOMs/State Implementing Agencies.

2. National Portal (<https://solarrooftop.gov.in/>)for Rooftop Solar was launched on 30.7.2022. On the National Portal any residential consumer from any part of country can apply for installation of RTS and get CFA directly in his/her bank account. All the steps starting from application to release of CFA can be monitored by consumer online on the Portal. In the National Portal the CFA amount for the RTS capacity installed by a consumer is common for entire country which is as under:

- i. Individual Household - For first 3 kW: Rs. 14588/ kW and for RTS capacity beyond 3 kW and upto 10 kW: Rs. 7294/kW.
- ii. Resident Welfare Associations/Group Housing Societies (RWA/GHS) - Rs. 7294/kW for common facilities up to 500 kWp @ 10 kWp per house.

3. Ministry has got representation for providing higher CFA through National Portal in line with higher benchmark cost prescribed for North Eastern States and hilly States/UT. The request has been considered by Ministry and it has been decided to provide higher CFA for residential consumers of North Eastern States including Sikkim, Uttarakhand, Himachal Pradesh, UT of Jammu & Kashmir, Ladakh, Lakshadweep, and Andaman & Nicobar Islands. All residential consumers of these states/UTs applying for installation of rooftop solar on the National Portal for Rooftop Solar on or after date of issuance of this OM will be eligible to get higher CFA as mentioned below.:

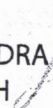
- i. Individual Household - For first 3 kW: Rs. 17662/ kW and for RTS capacity beyond 3 kW and upto 10 kW: Rs. 8831/kW.
- ii. Resident Welfare Associations/Group Housing Societies (RWA/GHS) - Rs. 8831/kW for common facilities up to 500 kWp @ 10 kWp per house.



4. Ministry has also got representation from various stakeholders that presently two modes are being implemented in parallel. One is rates discovered and vendors empanelled by DISCOMs/SIAs through tendering process and other National Portal for Rooftop Solar. These two modes are creating confusion amongst consumers mainly due to difference in CFA rates. After having careful examination and to avoid ambiguity, it has been decided that uniform and fixed CFA as applicable under simplified procedure will be applicable for both the implementation modes. Therefore, for the all the future bids and the bids which are scheduled to be closed after 15 days of the issuance of this OM by the DISCOMs/SIAs against the capacity allocated by Ministry for installation RTS in residential sector under Rooftop Solar Programme Ph-II, the uniform and fixed CFA as applicable under National Portal for Rooftop Solar will be applicable.

5. This issues with the approval of competent authority.

HIREN
CHANDRA
BORAH



Digital signed by HIREN CHANDRA
BORAH
DN: c=IN, o=MINISTRY OF NEW AND
RENEWABLE ENERGY, ou=MNRE,
serial=110003, cn=Hiren Chandra Borah
Date: 2023.01.27 11:37:47 +0530

(Hiren Chandra Borah)
Scientist 'D'

To
All concern

Copy to:

NIC, MNRE – for uploading on MNRE website and National Portal for Solar Rooftop and making necessary changes in the portal

Frequently Asked Questions on Simplified procedure for installation of rooftop solar (RTS) projects**Q. Basic information of grid connected rooftop solar PV system and MNRE scheme?**

A. Refer FAQs at https://solarrooftop.gov.in/pdf/faq_new.pdf

Q. What is simplified procedure for installation of rooftop solar PV system?

A. In addition to the existing procedure of tendering/empanelment by the state electricity distribution companies (DISCOMs), MNRE has introduced a simplified procedure through which the beneficiaries can install the rooftop solar project either by themselves or through any vendor of their choice. Under this procedure, it will not be mandatory for the beneficiary to install the project only through the vendors empanelled by the DISCOMs. The beneficiary will have to apply online at the National Portal for installing the RTS system and the subsidy/CFA will be transferred to the bank account of the beneficiary directly after successful installation of RTS project.

Q. What is the National Portal (NP)?

A. MNRE has developed a 'National Portal (NP)' for the registration of applications under the simplified procedure. The whole process from submission of application to the release of subsidy/CFA would be implemented in online mode through this portal. The portal can be accessed through the link

Q. How can I register on National Portal (NP)?

A. For registration at NP, the applicant will need electricity bill, an active 10-digit Mobile number and an active E-mail ID. The consumer will also be required to download SANDES App on his mobile. First, the applicant has to visit the registration page of national portal and select the state and the concerned DISCOM. Then the applicant has to enter consumer account no. mentioned in the electricity bill, mobile number and mail id. After entering this details, an OTP will be sent through SANDES App for mobile number verification. On successful verification of the mobile number, an account activation link will be received on the mail-id provided. The activation link will also include the details of the simplified procedure. After clicking on the activation link received in the email, the account would be activated and the beneficiary will be redirected to NP for submission of application.

Q. Is there any application fee for applying on NP?

A. No, there is no application fee for submission for application on national portal. However, there may be fees for net-metering which may be charged by the respective DISCOMs.

Q. Is there any difference in subsidy/CFA in both modes i.e. DIY or DISCOM empanelled Vendors?

A. Yes there can be difference in subsidy/CFA. The subsidy/CFA available for the applicant under respective modes would be displayed to the applicant during the application stage.

Q. Can I apply for net-metering through NP?

A. Yes. An applicant can apply for net-metering and inspection through the national portal. The application process of NP has been uploaded on the portal.

Q. What bank details are required for the release of subsidy through NP?

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A. After receipt of the online commissioning/completion report from DISCOM, the applicant will have to enter following details for claiming subsidy/CFA:

- Name of the beneficiary
- Account number
- Bank Name
- IFS Code
- Copy of cancelled cheque to be uploaded on the portal

Q. How can I raise a complaint/ grievance, in case of non-receipt of subsidy amount in a given time?

A. You need to raise a complaint under the grievance section on NP.

Q. What would be the cost of the system charged by the vendor under simplified procedure?

A. Under simplified procedure, the cost of the system would be mutually decided by the consumer and the vendor. However, the consumer can get idea of the prevailing market rates of the RTS system through benchmark cost issued by MNRE and the cost discovered in the different states.

Q. How can I ensure quality of the system installed by the vendor?

A. MNRE has issued technical standard and specification for various components of RTS plant. The consumer shall sign an agreement with the vendor that the installation and commissioning of the RTS system would be in accordance with the technical standards and specifications issued by MNRE. MNRE has prepared a model agreement and the same can be adopted by the consumer.